



دولة فلسطين
السلطة الوطنية
للطاقة والمعادن

Quality policy

The Ministry of Energy and Mineral Resources recognizes the importance of continuous improvement and development and is always seeking the best practices to achieve this. The ministry is devoted to comprehensive planning for the energy and mineral resources sectors as well as developing general policies based on best practices to ensure energy security and optimal utilization of natural resources, and in order to realize this commitment, Ministry of Energy and Mineral Resources has to provide high-quality services that enhance customer satisfaction through the established and implemented strong quality management system in line with the ministry's vision and strategic direction, in accordance with the applicable laws, regulations, and instructions.

The ministry shall ensure setting measurable quality objectives, putting them in practice, and committing them. It provides a proper work environment, ongoing training, and development for its human resources and promotes a sense of teamwork in the workplace.

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